



The NSANZ Code of Ethics

Article 1. The NSANZ member shall accurately represent qualifications and experience in both oral and written communications.

Article 2. The NSANZ member shall act and speak on a high professional level so as to neither offend nor bring discredit to the speaking profession.

Article 3. The NSANZ member shall exert diligence to understand the clients' organisation, approaches and goals in advance of the presentation.

Article 4. The NSANZ member shall avoid using materials, titles and thematic creations originated by others, either orally or in writing.

Article 5. The NSANZ member shall share knowledge and experience with others.

Article 6. The NSANZ member shall treat other speakers with professional courtesy and dignity.

Article 7. The NSANZ member shall limit services to those areas in which the member is qualified to serve, taking into consideration available opportunities for the member to develop new materials or undertake new fields. When unable or unqualified to fulfil requests for presentations, the NSANZ member shall make every effort to recommend the services of other qualified speakers, agencies or bureaux.

Article 8. The NSANZ member shall maintain the trust of clients, and fidelity concerning their business or personal affairs of a client, agents and other speakers who may reveal confidential information.

Article 9. The NSANZ member shall protect the public against fraud or unfair practices and shall attempt to eliminate from the speaking profession all practices which bring discredit to the profession.

Article 10. The NSANZ member shall not be a party to any agreement to unfairly limit or restrain access to the marketplace by any other speaker, client or the public, based upon economics factors, race, creed, colour, sex, age, physical handicap or country of national origin of another speaker.

Article 11. Violations of the obligations of this Code shall be determined in accordance with the rules, policies and procedures of the National Speakers Association of New Zealand Inc. Disciplinary actions shall be instituted by the National Speakers Association of New Zealand Inc. in accordance with the rules and regulations established by the Association. Any such disciplinary action shall be final and binding upon the NSANZ member and without recourse to the Association, its officers, members or staff.